

UWLTM
The art of superyacht lighting

QT-LED

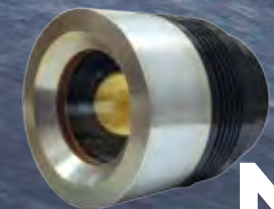
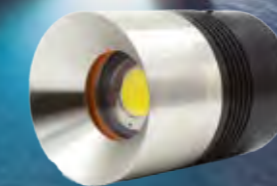
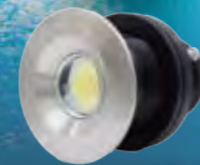
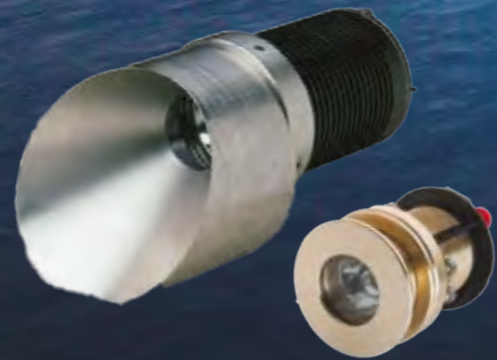
INSTALLATION GUIDE

UNDERWATERLIGHTS.COM

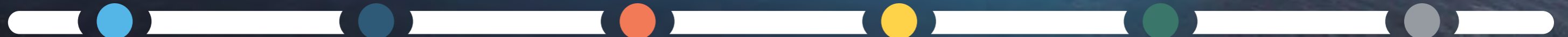
THE QT-LED RANGE IS DESIGNED AND MANUFACTURED BY UNDERWATERLIGHTS LIMITED

QT-LED

INSTALLATION GUIDE



NEW



1991

The launch of the worlds first underwater light for yachts - The Bulleyt.

2005

The Bulleyt is superseded by the UL Ti MATE range

2009

We launched our first UL Ti MATE light with LED

2016

QT LED launched using latest technology with flat LED chip producing 100% more lumens

2022

QTS 75 launched using our unique design allowing universal adjustment for ease of installation.

2024

QTE 140 is flush mounted to the hull and has a larger aperture for wider beam angle and universal adjustment.

WWW.UNDERWATERLIGHTS.COM

THE QT-LED RANGE IS DESIGNED AND MANUFACTURED BY UNDERWATERLIGHTS LIMITED

IMPORTANT






IMPORTANT: Please read the instructions completely before proceeding with the installation, for full manual please visit www.underwaterlights.com. Failure to follow the instructions may invalidate your warranty.

This manual contains important information about the installation, operation and safe use of this product.






This information should be given to the owner and/ or operator of this equipment.









Key Reminders

-  DeepSea RETRO LED heat sink can be fitted into existing DeepSea through-hull lights. The refit installation is very easy and can take as little as one hour and is done from inside the hull. Before fitting your new LED projector, please see instructions below.
-  Maintenance of the light is carried out from inside the hull.
-  Qualified/approved personnel must be used to carry out installation in accordance with ABYC (American Boat and Yacht Council), NMMA, and any other applicable codes and ordinances. Improper installation will create an electrical hazard which could result in death or serious injury to swimmers, installers, or others due to electrical shock, and may also cause damage to property. Always disconnect the power to the light at the circuit breaker before servicing the light. Failure to do so could result in death or serious injury to serviceman, swimmers or others due to electrical shock.
-  Always test units before installation.
-  When switching lights on for the first time, take into consideration water clarity, ambient light etc as first time impressions can be sometimes less than expected.





Key Reminders

-  Before installing your LED retro kit, read and follow all warning notices and instructions which are included. Failure to follow safety warnings and instructions can result in property damage, severe injury, or even death.
-  Never leave the bare cables unprotected. Water deposits in the connectors and cables will corrode the cables causing the light to fail and will NOT be covered under warranty.
-  Salt is an inherently corrosive material. Metal parts and certain natural and man-made surfaces are particularly susceptible to corrosion and deterioration when used in and around salt water. Monitor annually every part of the installation.
-  Lights MUST be bonded. Failure to bond will invalidate any warranty.
-  The rear of light is rated to IP65 splashproof - Do not install near bilge pumps or areas which accumulate water. Please avoid areas near bilge pumps which can sometime become submerged. Submerged lights will void the manufacturers warranty.

Maintenance

-  Marine growth can collect quickly on the light and this can reduce the performance in just a few weeks.
-  Lights should be cleaned with a boat brush or similar biweekly or as needed to keep the lens of the light clean. Please refer to DeepSea original maintenance/safety advice regards to maintenance and cleaning of lenses. Growth varies greatly around the world and maintenance is imperative to the proper operation and longevity of the product .
-  Check connections annually for corrosion, if necessary replace.
-  It is advised to visually inspect the external metal parts of the light for galvanic corrosion on a regular basis. Galvanic corrosion can be a devastating process which can happen quickly and is exacerbated in marinas from neighbouring boats.
-  Clean and reapply di-electric grease to silicone gaskets annually.
-  Inspect and check original inserts annually.

Electrical Tips

-  Use a certified fuse box to make all connections.
-  We highly recommend to purchase our fused enclosures for installation. If you purchase our 2 way fused enclosure, the lights will be supplied without plugs and will required connection inside the two way connectors as per the electrical installation page.
-  If you are not using our enclosures, please refer to the table on the last page for power and current draw at 12 and 24vdc for each light and fuse rating.
-  If you are using the original AC power supply, we would recommend to use the Mean Well ELG-150 or a similar specified product.

DEEPSEA-RETRO INSTALLATION



The DeepSea RETRO kit is used when retrofitting the DeepSea through-hull light to our LED. The insert used in DeepSea lights are compatible with this LED retro and do not need replacing unless the existing BODY/LENS is damaged. The installation for the single colour is very easy and is done from inside hull. Before fitting your new LED projector, please see instructions below.

BEFORE FITTING LED PROJECTOR



- Before anything else, disconnect all power to the lights.
- Remove the original light source and thoroughly clean inside the exposed DeepSea barrel (7) surface and glass. Make sure they are all in good order.
- Repeat this for all the lights.
- Take the sleeve barrel (1) and slide it to the end of the DeepSea barrel (7) . Use the black acetal key which is 46.5mm in length and check that the key is flush with the end of the DeepSea barrel. This procedure is very important to ensure the sleeve is in the correct position.

LED PROJECTOR FITTING INSTRUCTIONS



- Take the securing cap (5) and screw it onto the DeepSea barrel to make sure it screws up correctly . Once done , unscrew it and put it on the side.
- Now unscrew the cap that protects the Led fitted on the heatsink (2). Before sliding the LED heatsink(2) make sure the 2 "O" rings are still in place The Led Heatsink (2) can be fitted.
- The DC driver is housed in the heatsink (2). This comes ready coated with a light silicone spray
- Before sliding the LED heatsink (2) into the sleeve barrel (1) , make sure the 2 "o" rings fitted (3 & 4) are still in place.
- Once the heatsink (2) is fitted into the sleeve barrel, screw the securing cap (5) by hand onto the DeepSea barrel.
- The thumb screws (6) that are fitted on back of the cap only have to be finger tight in order to compress the Led Heatsink into the sleeve and secure all parts into the DeepSea barrel.



After completing the retro installation procedure, it is highly recommended to recoat the 'body' (7) face with antifouling material to prevent marine growth and maintain optimal performance. Ensure that the lights are properly bonded to the anodes or integrated into a cathodic system to mitigate galvanic corrosion.

Part Description	Qty
1-SLEEVE BARREL	1
2-LED HEATSINK	1
3-"O"RING	1
4-"O"RING	1
5-SECURING CAP	1
6-THUMB SCREWS	4
7-DS EXISTING BARREL	1
8-INTERNAL DC DRIVER	1



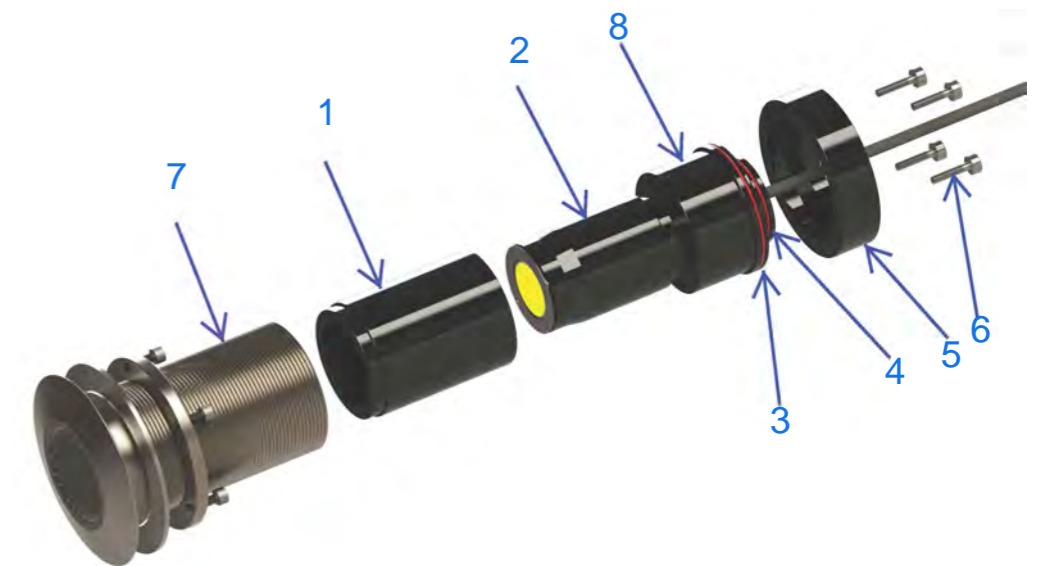
The light is supplied with the LED heatsink (2) done up. You must check this is still done tight with the screwed retaining cover after installation. If this is not done it will cause overheating of the LED and possible water ingress and LED could fail. This would invalidate any warranty.



ALL EXISTING WIRING, BREAKERS AND FUSES MUST BE CHECKED BY A REPUTABLE INSTALLER OR SURVEYOR BEFORE UPGRADING



Caution: do not operate the lights unless totally submerged.



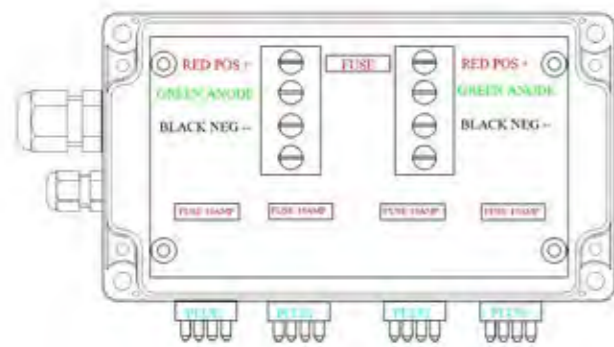
NB: Images are for illustrative purposes only

TECHNICAL SPECIFICATION

Supply voltage:	10, 000 lumens 12/24vdc @7.0-3.5 amps 14,000 lumens @24vdc only @ 4amps
Driver	Integral
LED:	10,000 lumens cool white & Blue 14,000 lumens cool white only
LED Lamp life:	40,000 hrs
Control option:	On & Off

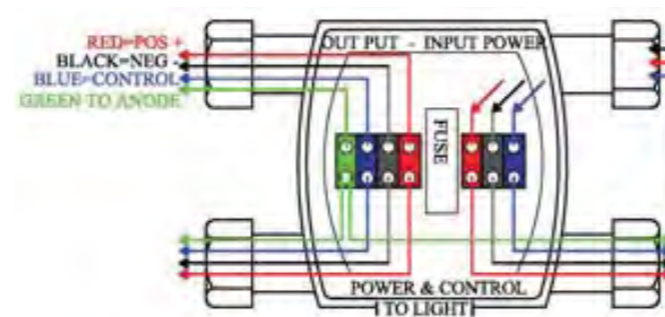
Power and connection information for – QT80-Ti & QTS100 DC

(Part Number QTD-JUNCTION HUB)



FOUR WAY FUSED AND SURGED PROTECTED PLUG AND PLAY ENCLOSURE

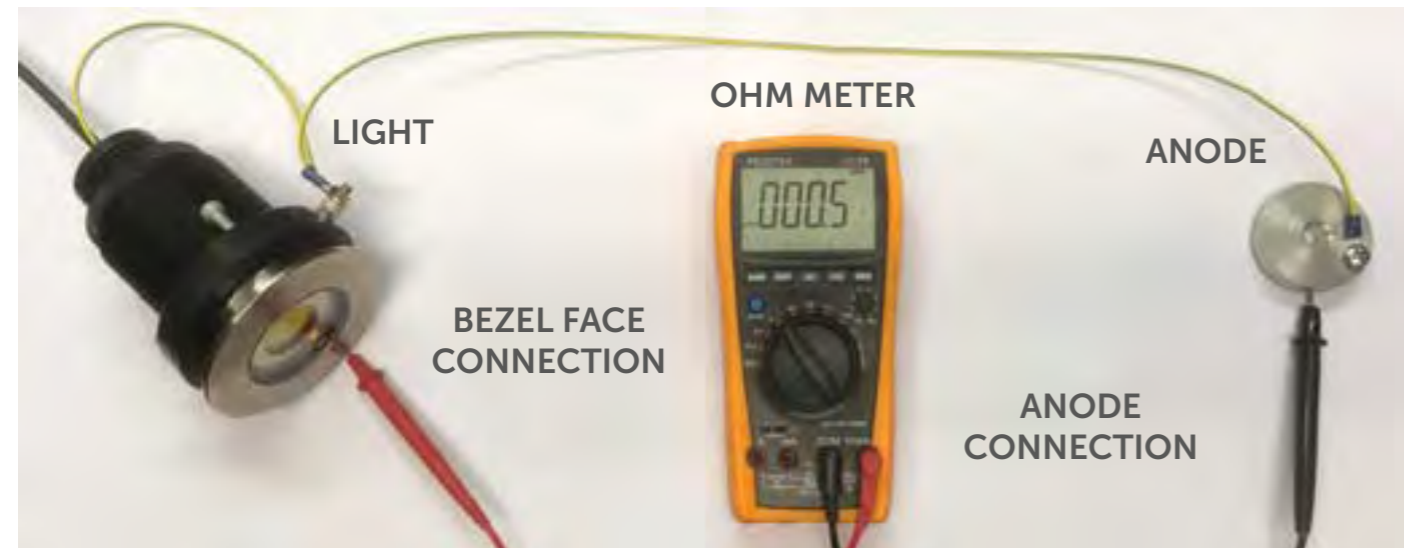
(Part Number QTP-FUSE 4-3)



TWO WAY FUSED ENCLOSURE FROM EITHER SIDE - EARTH CONNECTED TO ANODE



The picture below shows a very important procedure in checking that the light is connected to the insert. Using an ohm meter connect the light bezel to the anode. The ohm value should be less than 1 ohm.



The four way/surge protected enclosure protects the power cable to the lights only. The lights are supplied with cable and a plug for easy connection. The earth cable has to be connected to the anode. **You are responsible to fuse the power supply cable.** See inside junction hub lid for instructions.

Lights supplied with no plug will require connection inside the two way connector as shown in the diagram. The table below shows the lumen, power and current draw for each light at 12 and 24 volts and the fuse rating for each light when not using our enclosures. It also shows the supply amperage or each enclosure with the maximum amount of lights connected.

We do not supply the input cable. Please use the cable size list to select the correct cable. This supply cable must be fused for protection and the recommended **SUPPLY CABLE FUSE** is in the list below

Electrical Installation Procedure

- ⚠ Power Supply is 80 WATTS, voltage supply is 12/24 vdc, maximum 7/3.5 amps for the 10,000 lumens option and 24vdc voltage supply ONLY for the 14,000 lumens white LED, 90 watts maximum 4 Amps. The cable and plug supplied are rated at 10 amps. Your power supply must have an in line 8 amp fuse to protect our plug and cable.
- ⚠ If you are using the original AC voltage power supply, we would recommend to use the Mean Well ELG-150 or a similar specified product. The 12/24DC output must be fused.
- ⚠ For connection to the light use the plugs supplied and a suitable two core cable and connect plugs as shown on the left pictures .

MODEL NUMBER	LUMEN OUTPUT	COLOUR	12 VDC SUPPLY POWER & DRAW CURRENT & FUSE RATING	24 VDC SUPPLY POWER & DRAW CURRENT & FUSE RATING	TWO WAY ENCLOSURE WITH 2 LIGHTS DRAW AMPS 12-24 VDC- SUPPLY CABLE FUSE	FOUR WAY ENCLOSURE WITH FOUR LIGHTS DRAW AMPS 12-24VDC- SUPPLY CABLE FUSE
QT-80-TI-40	7000	Blue/White	40 watts-4 amps-10 amp	40 watts-2.0 amps- 10 amps	8.0 A-4.0 amps-10 amps	16 amps-8 amps-20 amps
QT-80-TI-20	3,500	Blue/White	20 watts-2 amps-10 amp	20 watts-1 amps-10 amp	4.0 A- 2 amps-10 amps	8 amps-4 amps-20 amps
QTS-100-LP1W	14,000	White	N.A	90 watts-4 amps-10 amp	N.A-8 amps-10 amps	N.A-16 amps- 20 amps
QTS-100-LPW/B	10,000	Blue/White	80 watts-7 amps-10 amp	80 watts-3.5 amps-10 amp	14 amps-7 amps-10 amps	28 amps-14 amps-20 amps

Standard and Metric Wire Comparison Table	CIRCUIT TYPE				CURRENT FLOW IN AMPS																			
	10% VOLTAGE DROP Non Critical		3% VOLTAGE DROP Critical		5A	10A	15A	20A	25A	30A	40A	50A	60A	70A	80A									
	0 to 20 ft.	0 to 6.1 M	0 to 6 ft.	0 to 1.8 M	16 AWG	18 AWG	14 AWG	14 AWG	12 AWG	10 AWG	8 AWG	8 AWG	6 AWG	5 AWG	4 AWG									
Available Wire Size AWG	16	18	14	14	12	10	8	8	6	6	4	4	3	2	1									
Available Wire Size Metric	1.6	1.6	2.5	2.5	4	4	6	6	8	8	10	10	12	16	20									
Length	30 ft.	9.1 M	10 ft.	3.0 M	50 ft.	15.2 M	15 ft.	4.6 M	65 ft.	19.8 M	20 ft.	6.1 M	80 ft.	24.4 M	25 ft.	7.6 M	100 ft.	30.5 M	30 ft.	9.1 M	130 ft.	39.6 M	40 ft.	12.2 M

*If a second Hub is requested for installing more lights, please make sure you are using the correct cable suitable for the Amps drawn.

Warranty Statement

Warranty Statement Underwater Lights Limited (UWL) stands by its products. In general terms, the company gives a full 2 year's manufacturer's warranty on all its products from the date of sale, provided that the products have been installed correctly per the installation instructions available on the website at: www.underwaterlights.com. To submit a claim, please read and follow the guides lines in the warranty statement below; Section 6: Making a claim. Please note, claims may be rejected if the troubleshooting guidelines are not completed, photographs of the unit and area where it is installed are not included with claim submission, or the problem is related to how and where the unit was installed. Please note that all metal parts corrode in salt water. The primary factors affecting corrosion are not directly related to our products and accordingly UWL cannot be held responsible for corrosion-related defects, this includes but is not limited to where water has been allowed to enter the cable as a result of immersion in water during the installation or improper sealing of connections. Please note corrosion will be particularly aggressive if installation and/or bonding has not been correctly undertaken; or if stray currents are active in the vicinity of the boat. (Claims will also be rejected if bonding of the units has not been installed). Claims will also be rejected if the units were found to be installed in an inappropriate position without prior approval from Underwater Lights LTD. As made clear on the installation sheet included with your lights original packaging, lights should not be installed pointing down where they can accumulate water. Underwater Lights LTD products are tested and approved to IPX8 protection from the front face ONLY. Submersion from behind may result in failure of equipment and is not covered by this warranty policy. The installer and operator must engage in preventative action to ensure the back of the light units located inside the boat do not become submerged at any time. Floods, pump failures and faulty hatch seals which lead to equipment failure is not covered by this warranty policy. Color variation commonly occurs within the LED manufacturing process. Whilst UWL makes every effort to match the color of any lights there may be a noticeable difference when installed next to existing lights. UWL does not warrant this color variation on lights. All UWL products must be connected to the anodes or cathodic protection system and checked to ensure there is good connection to the front face of the light. Failure to bond lights during install will invalidate the lights warranty. Information on bonding procedure is provided with your lights. All Underwater Lights products must be installed by qualified marine installers and certified electricians. No warranty will be honored if lights are damaged by improper installation either in terms of placement (see above) or sound electrical standards are not followed. Underwater Lights LTD can advise on light locations and simple circuit diagrams, however, we will not advise and therefore have no liability when it comes to installation by a 3rd party in relation to power distribution, electrical protection or installation in hazardous areas. UWL reserves the right to change the design, range and components without any prior notification either written or implied. The detailed terms and conditions of this warranty are set out below:

1: WARRANTY OF QUALITY 1.1 In the case of LED goods manufactured and sold by UWL, a company incorporated in England and Wales (registered number 2348038) and whose registered office is at The Great Dunton Forge, London Road, Dunton Green, Kent, United Kingdom, TN13 2DG (the "Goods" and the "Company", respectively), the Company warrants to the purchaser of the Goods (the "Buyer") Conditions and unless otherwise notified) upon delivery (whether installed or not). That (subject to the other provisions of these) The Goods supplied shall be of satisfactory quality within the meaning of the Sale of Goods Act of 1979. 1.2 the Company shall not liable for a breach of the warranty in Condition 1.1 unless: 1.2.1 the Buyer gives written notice of the defect to the Company, and to the carrier if the defect is as a result of damage in transit, within 14 days of the time when the Buyer discovers or ought to have discovered the defect; and 1.2.2 the Buyer has the obligation to provide all the requested information where is reasonably possible and provided a truthful statement of all information requested in relation to the claim. 1.2.3 the Buyer returns such Goods to the Company's place of business at the Buyers cost, regardless of the outcome of the claim. 1.2.4 the Company is given a reasonable opportunity after receiving the returned Goods for the examination to take place at the company's place of business. 1.3 the Company shall not be liable for a breach of the warranty in Condition 1.1 if: 1.3.1 the Buyer makes any further use of such Goods after giving such notice; or 1.3.2 the defect arises because the Buyer failed to follow the Company's oral or written instructions as to storage, transportation, installation, commissioning, modification, use or maintenance of the Goods or (if there are none) good trade practice; or the defect arises from the corrosion of metal parts or the failure of the Buyer to ensure that Goods are installed correctly, installed in approved locations, bonded correctly and that there are no active stray currents in the vicinity; or 1.3.3 the defect arises as a result of any default of, or caused by, the Buyer or (without limitation) as a result of misuse, abuse, improper installation, neglect, improper shipping by a party other than the Company; or 1.3.4 the Buyer alters, repairs or modifies such Goods without written consent of the Company; or 1.3.5 the defect arises due to a cause beyond the Company's reasonable control, such as: act of God, explosion, flood, tempest, re or accident, including without limitation lightning; war or threat of war, national emergency, sabotage, terrorism, insurrection, protest, riot, epidemic, civil disturbance or requisition; Acts, restrictions, regulations, by-laws, prohibitions or measures of any kind on the part of any governmental, parliamentary or local authority; import or export regulations or embargoes; strikes, lock-outs or other industrial actions or trade disputes (whether involving employees of the Company or of a third party); restraints or delays affecting carriers or inability or delay in obtaining supplies of adequate or suitable materials; or power failure or breakdown in machinery. 1.3.6 where the Company has notified the Customer directly of in service modification(s) deemed necessary to further protect the Goods from damage have not been followed. 1.3.7 where a claim has been made where the Goods ownership is in dispute. 1.3.8 where the parts were not purchased from an authorized outlet.

1.3.9 where the goods were purchased via the internet from the United States but were not shipped to an address or installed in the United States. 1.4 Subject to Conditions 1.2 and Condition 1.3, if any of the Goods do not conform with the warranty in Condition 1.1 the Company shall at its option repair or replace such Goods (or the defective part) without charge for labor or parts or refund the price of such Goods at the original purchase price. The Company shall pay for the return transportation to the Buyer of such repaired or replaced Goods. 1.5 Any Goods replaced shall belong to the Company and any such repaired or replacement Goods shall be guaranteed on these terms for the unexpired portion of the warranty period of the warranty in Condition 1.1.

2: LIMITATION OF LIABILITY 2.1 These Conditions set out the entire financial liability of the Company (including any liability for the acts or omissions of its employees, agents and sub-contractors) to the Buyer in respect of: 2.1.1 any breach of these Conditions; 2.1.2 any defect in the Goods; 2.1.3 any use made or resale by the Buyer of any Goods, or of any product incorporating any of Goods; and 2.1.4 any representation, statement or tortious act or omission including negligence arising or in connection with the contract with the Buyer. 2.2 All warranty, conditions and other terms implied by both UK law are, to the fullest extent permitted by law, excluded from the contract with the Buyer. 2.3.1 nothing in these conditions excludes or limits the liability of the Company; 2.3.1 for death or personal injury caused by the Company's negligence; 2.3.2 under both UK law; 2.3.3 for any matter which it would be illegal for the Company to exclude or attempt to exclude its liability; or 2.3.4 for fraud or fraudulent misrepresentation. 2.4 Subject to the above Condition 2.3: 2.4.1 the Company's total liability in contract, (including without limitation negligence or breach of statutory duty), misrepresentation, restitution or otherwise, arising in connection with the performance or contemplated performance of the contract with the Buyer or (without limitation) in respect of the Goods shall be limited to the original purchase; and 2.4.2 the Company shall not be liable to the Buyer for any pure economic loss, loss of profits, loss of business, loss of contracts, damage to property, depletion of goodwill or otherwise, in each case whether direct, indirect, or consequential, or any claims for consequential whatsoever (however caused) which arise out of or in connection with the contract with the Buyer or (without limitation) the Goods.

3: THIRD PARTY RIGHTS 3.1 No term of any Contract formed between the Buyer and the Company shall be enforceable by virtue of the Contracts (Rights of Third Parties) Act 1999 by any person that is not a party to it.

4: APPLICABLE LAW 4.1 Each of (a) the sale of the Goods to the Buyer, (b) these conditions, and (c) any disputes or claims arising there from or in connection therewith shall be governed by and construed in accordance with the law of England; and the Buyer and the Company irrevocably agree that the Courts of England have exclusively jurisdiction to settle any dispute or claim that arises out of or in connection with the foregoing.

5: GREY MARKET INTERNET POLICY 5.1 Grey marketed products continue to be a threat to our worldwide distribution and dealer network. In order to proactively discourage this activity by Internet resellers of our product, UWL will not honor the warranty of products purchased via the grey market through internet resellers. The following notice is stated on UWL's warranty cards, website and all internet sellers will be required to post the same notice. **WARRANTY NOTIFICATION:** UWL products purchased by an end-user from a United States dealer via the Internet are covered by this warranty, only if the products are delivered and installed within the United States. The warranty is void if the product is delivered or installed outside the United States. Proof of purchase and installation will be required. Product installed by OEM will be warranted when shipped as part of a new boat package.

6: MAKING A CLAIM 6.1 Irrespective of how the products were fitted or by whom, if you discover that there may be a problem with the products you must notify either your local dealer or UWL within 14 days. 6.1.1 When you discover a problem, we ask that the products are not used until they are fixed. This will minimize any further damage. We recommend the product be disconnected from its power source to prevent accidental use and covering any open connections, of the with an electrically safe and waterproof solution to prevent water entering the cable or product. 6.1.2 If a claim is accepted the part will be replaced on a "like for like basis". No refunds will be given. 6.1.3 If you require a part urgently from us, you would be required to purchase a new one from us. You then have a maximum of 30 days to return the faulty part to us. We will investigate and if the product has a problem due to our manufacturing, we will provide a full refund. If you do not think that you can return the part to us within the 30 days please contact the Service Manager. If the product is not returned within the time limit without speaking to the Service Manager to obtain an extension to the 30 days, the claim will be closed and no refund given. 6.1.4 If we are unable to find a problem with the part, we will inform you of the outcome. We can provide guidance to possible reasons for the fault. UWL is not liable for or can fix problems with equipment & installations that are not purchased from UWL. The returned product can be returned to you at your request. 6.1.5 If you feel unhappy with any part of the process of claiming please let us know. 6.1.6 Please take pictures at every stage of the process. Claims sent without pictures will be automatically rejected until photographs of the lights and area it is installed in are supplied. 6.2 Products supplied and fitted by a dealer: 6.2.1 If you had the products installed by one of our dealers, we ask that you contact them and ask that they check the installation and establish the cause of the problem prior to making a claim. If you are not local to the installer, please visit our website (www.underwaterlights.com) to find the authorized dealer closest to you. Many problems are due to environmental contamination, issues with the installation or electrical issues which are external to the lighting system and can be resolved without the need for the removal of the product or initiation of the warranty procedure. An example for environmental contamination, make sure your lenses are free of growth when conducting your tests. 6.2.2 Locate your original purchase invoice for the products showing product purchased within last 2 years and contact the dealer you purchased the products and / or who fitted them. 6.2.3 Your dealer will contact us and together we will resolve your issues and together we will investigate the part. 6.2.4 If the problem is found not to be due to the manufacture of the product, repair or replacement will fall outside of this warranty coverage and the buyer will be liable for all costs. 6.2.5 If you require a part urgently from us, you would be required to purchase a new one from us. You then have a maximum of 30 days to return the faulty part to us. We will investigate and if the product has a problem due to our manufacturing, we will provide a full refund. If you do not think that you can return the part to us within the 30 days please contact the Service Manager. If the product is not returned within the time limit without speaking to the Service Manager to obtain an extension to the 30 days, the claim will be closed and no refund given. 6.2.6 If we are unable to find a problem with the part, we will inform you of the outcome. We can provide guidance to possible reasons for the fault. UWL is not liable for or can fix problems with equipment & installations that are not purchased from UWL. The returned product can be returned to you at your request. 6.3 Products supplied by a dealer but fitted by the Buyer: 6.3.1 If you installed the products yourself, before making contact we ask that you follow the troubleshooting chart for your product. When following the appropriate troubleshooting

ing chart, it is helpful to complete the appropriate warranty claim information sheet. Copies can be found in the troubleshooting section of the manual included with the product or alternatively it can be download from our website. 6.3.2 If after following the troubleshooting guide, you still believe that the problem still exists with our product you will need to contact the dealer that you purchased the product(s) from. If you are unable to do this you may contact any dealer / distributor in your local area (a list can be obtained either from our website (www.underwaterlights.com) or by contacting our Head Office. 6.3.3 You will be required to provide the information recorded on the warranty claim information sheet and have the copy of your purchase invoice for the products along with pictures of the damaged unit and area it is located in. 6.3.4 When contacting your dealer you will be asked for the details from the warranty claim information sheet. During this time the dealer will complete the appropriate warranty claim form that will be returned along with the part. 6.3.5 When you have made contact with the dealer please follow their instructions. 6.3.6 If you are unable to contact a dealer you may wish to contact UWL directly. To contact the Service Manager either call our UK office on +44 (0) 1732 455753 or email uw@underwaterlights.com. 6.4 If you are unable to locate a dealer close by or the units were purchased directly from UWL: 6.4.1 Before making contact we ask that you follow the troubleshooting chart for your product, when following the appropriate troubleshooting chart we find that it is helpful to complete the appropriate warranty claim information sheet. Copies can be found in the troubleshooting section of the manual included with the product or alternatively it can be download from our website (www.underwaterlights.com). 6.4.2 If after following the troubleshooting guide, you still believe that the problem still exists with our product you will need to contact the Service Manager at UWL. Please contact the Warranty Department at our UK Head Office at: Underwater Lights Limited The Great Dunton Forge, London Road, Dunton Green, Kent, United Kingdom, TN13 2TD Tel: +44 (0) 1732 455753 Fax: +44 (0) 1732 743233 Email uw@underwaterlights.com 6.4.3 When you make initial contact you will be required to provide the information recorded on the warranty claim information sheet and have the copy of your purchase invoice for the products. You will also be required to send photographs of the unit along with photographs of the area which the units are installed. The Service team will review with you your problem and where possible advise on any further checks that may be required. If the test results show you do have a problem, you will be issued with a Warranty Claim number. The Claim number (WC#) is unique to your claim and should be used in all correspondence and attached to the returned parts. 6.4.4 You will be required to return the faulty part with the attached WC number to the address provided to you. 6.4.2. The return of the part is at your expense. 6.4.5 The part will be investigated and if the cause is established to be a manufacturing error with the components is found we will return a replacement part to you. 6.4.6 If you require a part urgently from us, you would be required to purchase a new one from us. You then have a maximum of 30 days to return the faulty part to us. We will investigate and if the product has a problem due to our manufacturing, we will provide a full refund. If you do not think that you can return the part to us within the 30 days please contact the Service Manager. If the product is not returned within the time limit without speaking to the Service Manager to obtain an extension to the 30 days, the claim will be closed and no refund given. 6.4.7 If we are unable to find a problem with the part, we will inform you of the outcome. We can provide guidance to possible reasons for the fault. UWL is not liable for or can fix problems with equipment & installations that are not purchased from UWL. The returned product can be returned to you at your request.

Underwater Lights Limited
The Great Dunton Forge, London Road,
Dunton Green, Sevenoaks, Kent, TN13 2TD UK.
T: +44 (0) 1732 455753 • F: +44 (0) 1732 743233
E: uw@underwaterlights.com
www.underwaterlights.com

Underwater Lights Limited
The Great Dunton Forge, London Road,
Dunton Green, Sevenoaks, Kent, TN13 2TD UK.
T: +44 (0) 1732 455753
E: uwl@underwaterlights.com
www.underwaterlights.com